



## QUALITY POLICY

DZ Engineering S.r.l., affiliated company of the Dino Zoli Group, operates in the area of design and integration systems, installation, maintenance and care of:

- electrical systems (civil, industrial and sporting);
- technological and monitoring systems for sport and motor facilities, both national and international;
- lighting installations (artistic, sport and large areas);
- safety equipment (CCTV, intrusion prevention, EVAC [evacuation systems]);
- telecommunication equipment (sport, off-shore and on-shore oil&gas);
- audiovisual equipment;

custom designed and produced to make the difference.

DZ Engineering S.r.l. operates both nationally and abroad (notably in Asia, where we have a subsidiary company in Singapore) and, successfully, both in the public and private sector.

We offer our clients high-quality and high-tech solutions, which are the result of 30 years of experience gained worldwide by our Engineers and Specialists.

The industrial success of DZ Engineering S.r.l. is determined by our ability to meet the clients' needs by offering competitive and high-quality products.

Our main goal is customer satisfaction together with the profitability of the order, considering Quality as the first way to achieve it.

In DZ Engineering S.r.l. with the word "Quality" we refer, not only to the technical performance of the installed product and its maintenance, but also to the quality of services as such, for example, the rapidity of the order processing and the after-sale support.

All of the above is proved by the very limited number of customer complaints, by the continuity of business relations as well as the certificate of excellence received from new customers who are aware of the kind of service we offer.

### DZ ENGINEERING srl

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The nature of a market which is increasingly languishing as regards profitability and the competition, at the bid stage, of firms that do not hesitate to offer dumping services, highlight the need for the identity of DZ Engineering S.r.l. to be associated with clear values such as integrity, quality, expertise. However, this may not be enough; it is necessary to have a new awareness that allows us to face new challenges.

In order to reach this goal DZ Engineering S.r.l. has started a quality assurance program that engages all corporate functions.

Such a program has led to the implementation of a Quality Management System in compliance with the criteria provided for by standard UNI EN ISO 9001:2015.

DZ Engineering S.r.l. is committed to ensuring that the Quality Policy:

- is appropriate to the company's objectives and to the business context;
- enshrines our commitment to fulfill the requirements and to continuously improve the effectiveness of the Quality Management System;
- provides a structural framework to define and review the Quality targets;
- is communicated, understood and applied inside the business and is available to the interested parties;
- is reviewed to ensuring the continuous suitability thereof.

Therefore, DZ Engineering S.r.l. guarantees:

- an adequate Quality Management System;
- an approach based on the context analysis and on the implementation of risk mitigation measures and the pursuit of opportunities;
- involvement of the personnel towards continuous improvement;
- improvement of the staff performance increasing their skills and expertise;
- training the staff to problem prevention and to Quality focusing their attention on the process rather than on the final check through information (written or oral through

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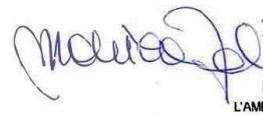


billposting or meetings);

- systematic verification of the efficiency of the activities carried out during the review;
- measurable targets;
- objective and documented evidence of the activities performed.

Forlì, 20/06/2019

The Management



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